



Nevels Road Surgery

Patients Newsletter

Issue 26: Summer 2024

Welcome

This newsletter is produced by volunteers on the surgery's Patient Group. We hope you find it useful and informative.

The Patient Group is made up of patients who can spare a little time either in person or online to improve the surgery's service. Any patient is welcome to join us.

Or maybe you would like to help the surgery in a practical way? Perhaps weeding and maintaining the planting on the forecourt? Or helping to marshal the flu clinic queues?

If you would like to help, please ask at reception or email nevroadppg@gmail.com.

Farewell Dr Tim Ramsbottom

Dr Tim Ramsbottom is leaving Nevels Road Surgery at the end of the year. He is moving to the Midlands to become a church Pastor. He also plans to work one day a week as a GP there.



He joined the surgery in October 1998, becoming Managing Partner in 2007 and Senior Partner in 2016. Dr Mel Lacy will become Senior Partner and she has already begun the process of recruiting a new partner.

The new GP will take over Dr Ramsbottom's list of patients from 1 January 2025. It will not be possible for patients to swap to the list of other partners within the practice.

Any patients who would like to say goodbye, come along to a drop-in at the Surgery on Saturday 7 December, 9am to 11.30am.

GP Industrial Action

On Thursday 1 August the British Medical Association's GP members voted to take industrial action, in dispute about the imposed 2024/25 GP contract which gives practices a 1.9% increase in funding, together with the steady increase in workload and reduction in resources for primary care.

Dr Ramsbottom and partners have supplied the following statement:

"While the partners at Nevels Road Surgery completely agree that primary care is underfunded, and in recent years is undertaking more activity with a reduction in funds in real terms (the exact opposite of secondary care), we do not fully support taking industrial action in the way the BMA has recommended, and so **will not enact all the suggested measures** at a practice level.

"We want to prioritise, as ever, good and safe clinical practice for all our patients. We can't see how all the actions proposed will enable this or achieve leverage with government.

"However, we welcome the BMA's work in highlighting both to government and the electorate, the parlous state of primary care due to chronic underfunding. Hence we publish below, an excerpt to inform patients from the BMA website."

BMA Statement

You have probably noticed that something is wrong. Look at the difficulty you have in getting an appointment at your local surgery. When you do get through, it may not be an appointment with a GP at all. Have you lost your regular family doctor? You are not alone. General Practice is collapsing. Every practice across England is struggling to keep its doors open.

We value our patients. We know that most patients value us too, especially when they need us regularly. You know we can deal with most of your health problems, keep you out of hospital, and have your best interests at heart. The problem is with the mismanagement of the NHS.

Your GP is an expert in general medical practice – trained over 10 years to deal with complex problems, spot serious symptoms, and decide when you need specialist help at the hospital. But did you know that your practice receives just £107.57 per year for each patient, whatever their health needs. That's less than the cost of an annual TV licence. It's just 30p a day for every patient registered with us – less than the cost of an apple.

We believe general practice deserves a bigger slice of NHS funding so we can train and hire more GPs, deliver the services you require and make it easier for you and your loved ones to get appointments to see your GP and practice team. GPs want the same things that you do. We believe nobody should struggle to see their family doctor. General Practice should be as it once was – a familiar family doctor, offering continuity of care in a surgery full of friendly familiar faces in a safe building where you knew you would get the care you needed.

End of BMA statement excerpt

Defibrillators

A defibrillator can be used to restart a heart. We see them everywhere but would you know how to use one?

The surgery is planning to run an evening training session for patients. Ask at reception if you are interested, or email the Patient Group at nevroadppg@gmail.com.

NHS App playlist

There are lots of useful NHS videos at www.youtube.com/@NHS including one describing how to download the NHS app onto your phone.

With the NHS app on your phone, you can:

- Get your test results (if you have first requested this from the surgery)
- Order a repeat prescription
- Look at your health record
- Get basic health advice
- Link to 111 online

Help with getting online

Would you like help with accessing online health services? A local network of voluntary digital champions can provide one-to-one support. For more details, see www.nhcv.org.uk/staying-connected.

Just ask at reception or email the Patient Group at nevroadppg@gmail.com.

Surgery opening hours

Monday to Friday: 8am - 6.30pm

Closed for staff training 1-2pm on Tuesdays

Health visitors: 01462 684731 9am – noon

For community midwife advice at other times call 01438 314333.

Some GP and nurse appointments are available out of hours including the weekend via the Extended Access hub at Sollershott surgery: book at Nevells Road reception.

If you need help when the surgery is shut, call 111.

If the situation is life-threatening, call 999.

Medical team

Dr Tim Ramsbottom

Dr Melanie Lacy

Dr Ashwini Alva

Dr Barbara Duncan

Dr Jessica Hansell

Dr Jennifer Green

Dr Aminah Khan

Dr Deepa Kapur

Nurses

Hayley Gudgeon

Jane Timson

Linda Duffield

Marie Nash

Karen Turner

Appointments

T, W, F

M, T, Th, F

T, W, F

M T W Th

M T Th

F

M W

Th F

M T W Th

M T W

M T W Th F

M T W Th

M T W Th F

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